



Record of Officer's Decision

The Openness of Local Government Bodies Regulations 2014 and the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012

Date of Decision:	27 September 2022
Decision Maker (Officer): Authority for Delegated Decision (Cabinet/Committee Decision or Scheme of Delegation – provide reference):	Damian Williams Corporate Director, Operations and Delivery Part 3, Schedule 3 – Responsibility for Executive Functions delegated to Officers paragraph 4.3 (1) – the Corporate Director has delegated authority to discharge executive functions within their respective service areas (Part 3.38). All delegations are subject to consultation where considered appropriate in the circumstances (paragraph 4.3 (4(ii) – Part 3.39). The Corporate Director has delegated authority in respect of the control and management of all Council dwellings, garages, land and other premises held for housing purposes.
Identify which Portfolio Holder(s)/Committee Chairman consulted?	Housing Portfolio Holder
Ward Member(s) consulted?	No
Is it a Key Decision?	No
Is it subject to call-in?	No
Decision Made:	To agree to introduce a dedicated Housing Complaints Policy to meet the requirements of the Housing Ombudsman Service revised Complaints Handling Code and to approve the self assessment carried out.
Reason for Decision (if a report was produced to support the Decision, refer to or attach it):	As set out in the supporting report.

Highlight any associated risks/finance/legal/equality considerations:	There are no costs associated with the implementation of this policy.
Details of any Alternative Options Considered and rejected (together with reasons):	For the Council not to implement the policy. As set out in the supporting report.
Details of any declarations of interest (by Portfolio Holder/Committee Chairman who was consulted by the officer, which related to the decision) If relevant, a note of the dispensation granted by the Monitoring Officer:	N/A
Reason Decision, or supporting Report, is not published:	Y Not applicable. The report supporting the Decision contains confidential information
Tick one or more of the specific exemptions,	The Report supporting the Decision falls within an exemption pursuant to Schedule 12A of the Local Government Act 1972 Information: • Relates to an individual
Give more information in the final box with regards to why the exemption applies and outweighs the public interest	 Likely to reveal the identity of an individual Relating to financial or business affairs of a person or organisation Relates to a claim for legal professional privilege
test (which is in favour of disclosure).	Reveals that the Council proposes to give under any enactment a notice under or by virtue of which requirements are imposed on a person; or to make an order or direction under any enactment
	Relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime
	And is exempt if and so long, as in all the circumstances of the case, the public interest in maintaining the

exemption outweighs the public interest in disclosing the information
Reasons: N/A

Officers

Signed: Title: Corporate Director (Operations and Delivery)

Signed: Title:

In consultation with:

Signed: Confirmed by email Portfolio Holder For Housing

Signed: Section 151 Officer (if required)

Signed: Monitoring Officer (if required)

Dated: 27 September 2022